

QuarkCopyDesk 8.5.1 Known and Resolved Issues

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QuarkCopyDesk 8 Known and Resolved Issues

• **RESOLVED in Mac OS® 10.6.2:** Text using a Type 1 font can shift position when opened on Mac OS X Snow Leopard®, affecting the leading and vertical position of the text, as well as any drop shadows applied to the text.

Known Issues as of QuarkCopyDesk 8.5.1

Following is a list of known issues in QuarkCopyDesk® 8.5.1.

- If the first portion of a word is an insertion that has been tracked with Redline, and the word breaks after that first portion due to automatic hyphenation, the hyphen does not display. (57508)
- If you use Redline tracking on text, export that text in XPress Tags format, re-import the text, and then turn on Redline tracking and highlighting, QuarkXPress® displays the tracking and highlighting incorrectly or unexpectedly quits. (61284, 61292)
- (*Mac OS 10.6.x only*) If you install QuarkCopyDesk on a computer with an existing installation of QuarkCopyDesk, but you install it to a different location than the existing installation, the existing installation may no longer work. (26679)
- (Mac OS 10.6.2 only) If you launch QuarkCopyDesk with the Font Previews preference on (QuarkCopyDesk/Edit > Preferences > Fonts > Font Previews > Show in Font Menu), create an article using PostScript Type 1 fonts, and then open an existing article created on a version of Mac OS X prior to 10.6, Type 1 fonts used in the existing file may reflow.

Workaround: Turn off the Font Previews preference, then quit and relaunch QuarkCopyDesk.

- (Mac OS X 10.6 only) During installation, the progress bar and remaining time indicator do not display correctly. (11077)
- (Windows® 7 only) If you create a project on Windows Vista®, import an Adobe Illustrator file from a shared network location, open the file on Windows 7, update the Illustrator file's status in picture usage (Utilities > Usage > Pictures pane), and then either output the layout or close and reopen the project, the Illustrator file shows a Status of Wrong Type. (Note that the file can be output without a problem.) (9434)
- (Mac OS only) The Edit > Notes > Go to Next command does not work for consecutive notes. (5901)
- If you open an article that was created in version 7 of QuarkCopyDesk in QuarkCopyDesk 8, discretionary hyphens in that article fail to take precedence over automatic hyphens. (13443) *Workaround:* Add a discretionary hyphen at the beginning of words that contain discretionary hyphens, or Alt-click/Option-click the **Open** button in the **Open** dialog box when opening the article to convert it to QuarkCopyDesk 8 text flow rules.
- Placing the text insertion point in a sticky note and pressing tab selects all the text in the note on Windows and produces no results on Mac OS®. (469893)
- If you enable redlining, enter text in an article, and press Command+Z/Ctrl+Z to undo typing, one character from the range of text you typed remains in the article. Pressing Command+Z/Ctrl+Z again or choosing **Edit > Undo Typing** removes the extra character. (469551)
- You cannot check out QuarkCopyDesk articles that have been assigned from a QuarkXPress print layout in a project that includes an interactive layout. The loading article progress bar displays, but the article does not. (467814)

- *(Windows only)*: Article windows move on screen when you click the note position icon on a note window displayed in **WYSIWYG** view. (469936)
- If you open a QuarkCopyDesk article that contains multiple components, choose Utilities > Redline > Show Toolbar, add text to more than one component, and use the Previous or Next controls in the Redline toolbar to move through changes, the search is confined to the active component and does not move through changes in all article components. (469708)

Resolved Issues: QuarkCopyDesk 8.5.1

Following is a list of issues resolved in QuarkCopyDesk 8.5.1. Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED**: When you save an article, the text cursor moves to the beginning of the component. (70464)
- RESOLVED: If you click the center-right portion of the screen while working with a multicomponent article in Full Screen view, some text is incorrectly selected. (57300)
- RESOLVED: In an article that includes text that flows across more than two pages, QuarkCopyDesk displays the wrong copyfit information. The correct copyfit information displays when you select or type text in the article. (60063)
- RESOLVED: If you create a multicolumn article where picture boxes with runaround applied overlap both the top and bottom edges of a text box, the wrong copyfitting information for that text box is displayed. (7000)

Resolved Issues: QuarkCopyDesk 8.5

Following is a list of issues resolved in QuarkCopyDesk 8.5. Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** Text that includes notes or Redline tracking does not hyphenate automatically. (3296)
- **RESOLVED:** Text with Small Caps does not display in capital letters in Full Screen view and Galley view. (45891)

Resolved Issues: QuarkCopyDesk 8.1.6.2

Following is a list of issues resolved in QuarkCopyDesk 8.1.6.2. Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** QuarkCopyDesk may unexpectedly quit if you create a PDF from a QuarkCopyDesk article with large page pictures. (42227)
- **RESOLVED:** QuarkCopyDesk may stop responding if you open an article that was created in QuarkCopyDesk 7.x if the article includes tracked changes and uses certain fonts. (42543)
- **RESOLVED:** QuarkCopyDesk may stop responding during a spell check on an article that was created in QPS 8.0 if the article contains notes and notes are not visible. (45247)

Resolved Issues: QuarkCopyDesk 8.1.6.0

Following is a list of issues resolved in QuarkCopyDesk 8.1.6.0. Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** Text selection in Galley view is incorrect if text has the All Caps style applied to it and the **Show Styles** preference is turned on (**QuarkCopyDesk/Edit > Preferences > Galley/Full Screen View**). (32044)
- **RESOLVED:** If you use QuarkXPress to create an article that has two boxes on different pages but on the same side of the spine, then try to print that layout from QuarkCopyDesk in **WYSIWYG One Column** view, QuarkCopyDesk stops responding. (33287)
- **RESOLVED:** (Mac OS only) Text with a lot of tabs in it may display truncated in Galley view and Full Screen view. (34317)
- **RESOLVED:** In Galley view and Full Screen view, typing is slow when entering East Asian characters in inline-input mode using an IME (Input Method Editor). (27843)
- **RESOLVED:** QuarkCopyDesk sometimes unexpectedly quits when you double-click text in Full Screen view. (32077)
- **RESOLVED:** If you create a PDF of an article that contains a drop cap in **WYSIWYG One Column** view, the first line of text may overlap the second. (29020)
- **RESOLVED:** If you export an article from QuarkXPress with components that are on a hidden layer, those components are unselectable in QuarkCopyDesk. (32179)

Resolved Issues: QuarkCopyDesk 8.14

Following is a list of issues resolved in QuarkCopyDesk 8.14. Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** If you create a facing-page layout with two pages, add a box with a colored background and a text box with overflow to the second page, and then assign the boxes as an article with a page picture, the page picture is shifted onto the pasteboard in the resulting article. (19825)
- **RESOLVED**: Under some conditions, text entry can be slow in QuarkCopyDesk. For example, you might experience a delay of 3-4 characters when typing in a multipage, multi-column article, in Full Screen or Galley view. (19657)
- **RESOLVED**: If you create a QuarkXPress layout with facing pages and a text component on the second page, export it as an article with a page picture, open the article in QuarkCopyDesk, and then output the article in **WYSIWYG One Column** view, the resulting output is blank. (27885)

Resolved Issues: QuarkCopyDesk 8.1

Following is a list of issues resolved in QuarkCopyDesk 8.1. Note that the following is not an exhaustive list of all fixes in this version.

• **RESOLVED**: You cannot choose whether Redline highlighting is on or off by default. (A new preference (QuarkCopyDesk/Edit > Preferences > Redline > Keep Highlighting On While Opening the Article) solves this issue.) (11220)

- RESOLVED: The keyboard shortcuts for modifying a Bézier clipping or runaround path do not work. (7863)
- **RESOLVED:** If you save an article with a page picture in QuarkCopyDesk 3.6, open and save it in QuarkCopyDesk 7.4, and then try to open it in QuarkCopyDesk 8, QuarkCopyDesk unexpectedly quits. (469102)
- RESOLVED: QuarkXPress 8.0 unexpectedly quits if you perform the following steps to import two components from an article created in an earlier version of QuarkCopyDesk. Choose File > Import, select a multiple-component article, choose a component from the Select Component dialog box, uncheck Include Style Sheets, and click OK. Then repeat the steps to choose another component in the article, but check Include Style Sheets. (468569)
- **RESOLVED:** QuarkXPress 8.0 unexpectedly quits if you perform the following steps to import an article that contains a note inserted after a grouped character. Choose **File > Import**, select an article that contains a note inserted after a grouped character, uncheck **Include Style Sheets** in the **Select Component** dialog box, and click **OK**.
- RESOLVED: QuarkXPress 8.0 unexpectedly quits if you perform the following steps to import an article that contains redline tracking of text inserted or deleted after a grouped character. Choose File > Import, select an article that contains redline-tracked additions or deletions after a grouped character, uncheck Include Style Sheets in the Select Component dialog box, and click OK.)
- RESOLVED: QuarkXPress 8.0 unexpectedly quits if you perform the following steps to import an article that contains a hanging character. Choose File > Import, select an article that contains a hanging character, uncheck Include Style Sheets in the Select Component dialog box, and click OK.)
- **RESOLVED:** You cannot visually identify tabs in Galley view and Full Screen view. (12424)
- **RESOLVED:** (Windows only) If the Inline Input preference (Edit > Preferences > Input Settings pane) is checked, entering Hangul text too quickly can result in the insertion of incorrect characters. (12459)
- **RESOLVED:** If you double-click a word and delete it, the trailing space remains in the story. (13002)
- **RESOLVED:** If you apply a runaround to a picture in QuarkCopyDesk, then open the article in QuarkXPress, the runaround path is lost. (3253)

Resolved Issues: QuarkCopyDesk 8.0

Following is a list of issues resolved in QuarkCopyDesk 8.0. Note that the following is not an exhaustive list of all fixes in this version.

- **RESOLVED:** If you export a QuarkCopyDesk article in Microsoft® Word 2000 format, not all of the formatting is preserved in the export file. (462066)
- **RESOLVED:** Page pictures do not display when you move a QuarkCopyDesk article across platforms, edit, save, and close it, and reopen it.
- **RESOLVED:** (Windows only) If you set your monitor resolution to 120 dots per inch (dpi), information in the **Preferences** dialog box does not display correctly.

- **RESOLVED:** (*Mac OS 10.5.2 only*) If you display a multiple-component article in **Galley** view with the **Redline** toolbar displayed at its default location, you cannot collapse or expand all components.
- RESOLVED: If you select a range of text that includes deleted text tracked with the Redline XTensions software, you cannot convert selected text to a note by pressing F10 or choosing Edit
 Note > Convert Selection to Note. (470190)
- **RESOLVED:** You cannot select text that contains a note and convert the text to a note by pressing F10 or choosing **Edit > Note > Convert Selection to Note**. (439075)
- **RESOLVED:** Selecting a note and pressing F10 to convert the note to text does not always work correctly. Sometimes the conversion fails, and occasionally the note is not deleted after the text is inserted.
- **RESOLVED:** If you create a note by selecting text and then pressing F10, you cannot undo the operation.
- **RESOLVED:** You can navigate forward through notes using the Command+Option+G/Ctrl+Alt+G key combination, but you cannot always navigate backward through notes with the Command+Shift+Y/Ctrl+Shift+Y key combination.
- **RESOLVED:** You cannot create a drop cap in a paragraph that begins with a note.
- **RESOLVED:** QuarkXPress unexpectedly quits if you try to export a QuarkCopyDesk article from a selection of linked table cells. (447708)
- **RESOLVED:** (Mac OS 10.5) You cannot add words to an auxiliary dictionary. (443248)
- RESOLVED: QuarkCopyDesk unexpectedly quits when you apply a picture effect (Style > Picture Effects > Adjustments > Brightness/Contrast) while displaying an article in vertical split view with one window in WYSIWYG view and the other in Galley view. The picture effect does not display in WYSIWYG view, and QuarkCopyDesk unexpectedly quits when you select the Galley view window. (443985)
- **RESOLVED:** If you open an article that contains notes, split the view, set one view to **WYSIWYG** and the other view to **Full Screen** or **Galley**, and open all of the notes in the **Full Screen** or **Galley** view, most note-related commands do not work in the **WYSIWYG** view.
- **RESOLVED:** (Windows XP) When you check **Show Creation Time** in the **Inline Notes in Full Screen and Galley** area of the **Preferences** dialog box, inline notes do not display the correct creation time. (468078)
- **RESOLVED:** If you create an output profile that specifies "Ask" or "Notify" to prompt users for input or notify them when running the output profile, the prompts display only when users use the output profile for the first time. (453634)
- RESOLVED: (Mac OS 10.5.2) If you choose Custom Install when you install QuarkCopyDesk, you cannot specify language-specific documentation. All language versions of the documentation are installed. (464182)
- **RESOLVED:** Text does not flow correctly if you resize an article window while in **Full Screen** view.
- **RESOLVED:** If you are working with an article that contains a paragraph with a **Rule Below** and you choose **File > PDF > Options > Article** pane and then choose **WYSIWYG One Column**

from the **Print in View** drop-down menu, the resulting PDF contains no text or improperly positioned rules.

• **RESOLVED:** If you import a picture, choose **File > Article Setup**, and change the **Gutter** value for the page's master component, the picture distorts.

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